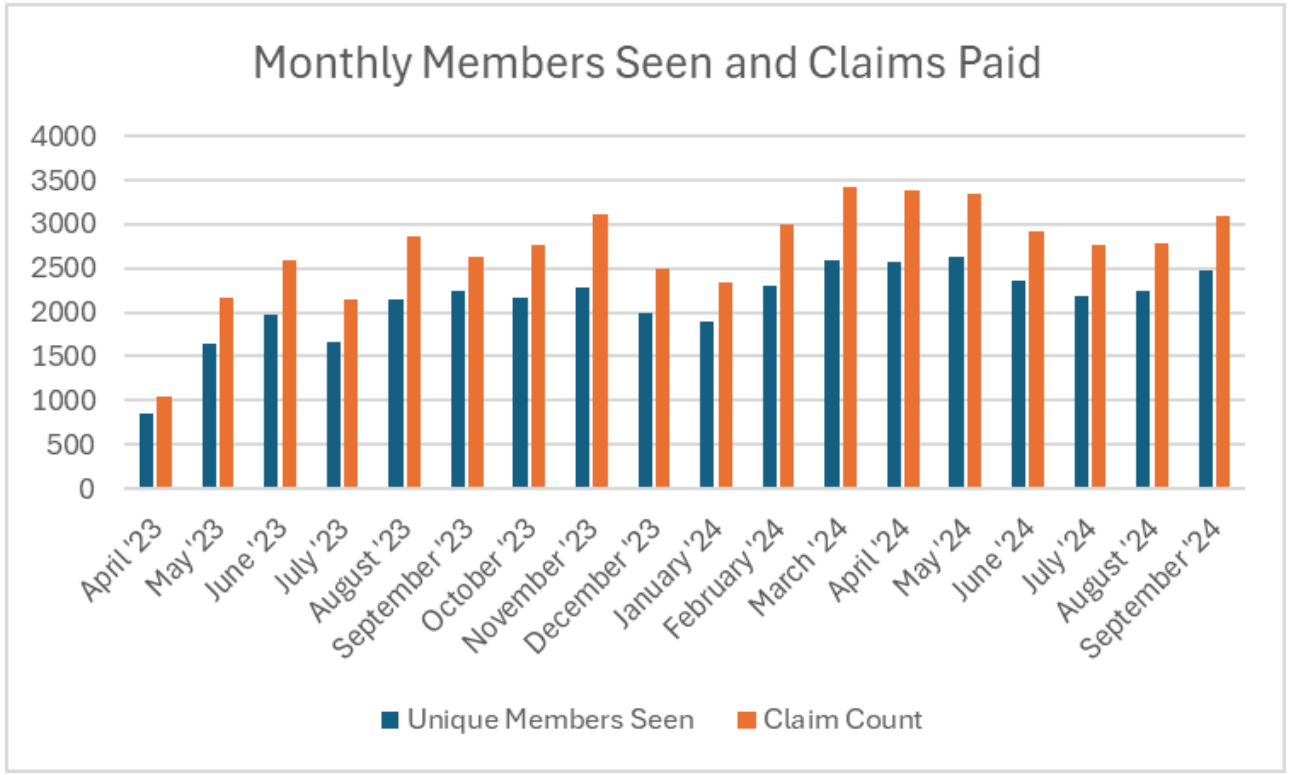
Medicaid Adult Dental Program Update
Health and Human Services Oversight Committee
10/25/2024

NEW HAMPSHIRE DHHS
DEPARTMENT OF HEALTH & HUMAN SERVICES

Service Utilization and Program Administration

Over 16,000 unique members served to date.



- Northeast Delta Dental and DentaQuest engage in ongoing provider outreach for recruitment, training efforts, and annual follow up

***Note:** Claims lag may cause a small understatement of September '24 data.

NEW HAMPSHIRE DHHS DEPARTMENT OF HEALTH & HUMAN SERVICES

NETWORK DASHBOARD 10/11/2024

Total Unique Providers and Unique Locations

# Unique Providers	# Unique Locations	# Unique Oral Surgeons	# Unique Oral Surgeons Locations
168	125	22	21

Border Unique Providers in MA /ME/VT

# Unique Providers	# Unique Locations
42	22

Take 5 Providers	Off Directory Providers	EPO Providers	Treating Special Needs Patients Only
11	59	59	12

Mobile Event Totals as of 10/11/2024

	Event Total	Members Scheduled	Members Treated
Totals	111	1,344	1,061

County Breakdown

State	County	Contracted
NH	Belknap	23
NH	Carroll	16
NH	Cheshire	17
NH	Coos	27
NH	Grafton	27
NH	Hillsborough	101
NH	Merrimack	27
NH	Rockingham	61
NH	Strafford	29
NH	Sullivan	25
MA	Essex	23
MA	Middlesex	39
MA	Norfolk	10
MA	Worcester	7
ME	York	8
VT	Windsor	8

- Since implementation, over 350 in-person office outreach visits for recruitment of non-par offices

Mobile Dental Clinic – Upcoming Schedule

- Cheshire County is in the regular rotation of mobile events.
- The mobile dental clinics continue to see patients successfully for preventive and restorative services, as well as treatment planning and coordinating follow-up with other providers.
- An additional Dental Hygienist is now available for most events, increasing the number of appointment slots and promoting the “preventive” focus of the program

Days	Date	Location/Partner
Saturday, Sunday	10/19-10/20	AVH Professional Building, 7 Page Hill Rd, Berlin, NH
Saturday, Sunday	10/26-10/27	550 Court St., Keene NH (Children’s Learning Center parking lot south of Cheshire Medical Center Main Campus)
Saturday	11/2	Two Delta Drive, Concord, NH
Sunday	11/3	22 Strafford Str., Laconia, NH
Saturday, Sunday	11/9-11/10	Newport Health Center, 11 John Stark Hwy, Newport NH
Saturday, Sunday	11/16-11/17	Claremont Visitors Center, 14 North St. Claremont, NH
Friday	11/22	Spaulding Academy
Saturday, Sunday	11/23-11/24	Lamprey Health Center, 128 Route 27, Raymond, NH

NEW HAMPSHIRE DHHS DEPARTMENT OF HEALTH & HUMAN SERVICES

Key Stakeholder Engagement

NorthEast Delta Dental and DentaQuest Leadership regularly hold forums with critical stakeholders for the continued development of this program:

Dentists and Oral Surgeons

- Individual Practice and Provider Outreach
- Conferences and Educational Forums
- NH Dental Society Component Meetings
- Oral Health Coalitions

Nursing Facilities

- Bi-monthly meetings
- Coordinating with transportation vendor

Special Needs Population

- ABLE NH Oral Health Task Force
- Area Agencies
- UNH Institute on Disability
- Special Smiles

NEW HAMPSHIRE DHHS DEPARTMENT OF HEALTH & HUMAN SERVICES

Dental Loss Ratio (DLR) provisional settlement amount

(based on the 85% minimum DLR)

	Total Funds	Federal Funds	State funds (Centene Settlement)
DLR preliminary report for the period April 2023 – June 2024	$24.8M	$18.4M	$6.4M
Amount Collected to Date	$12.4M	$9.2M	$3.2M
Balance to be Collected by June 30, 2025	$12.4M	$9.2M	$3.2M

- The preliminary report was generated by Milliman, dated May 3, 2024
- The final report is expected February 1, 2025
- The Balance to be Collected may change based on the final report
- Centene Settlement funds will continue to cover the non-federal share of the Adult Dental Program through the end of SFY2027.

NEW HAMPSHIRE DHHS DEPARTMENT OF HEALTH & HUMAN SERVICES